



## 2010 Franchisee Satisfaction Awards

The Most Exclusive Award in Franchising!

[www.FBR50.com](http://www.FBR50.com)



# 2010 Franchisee

“Our owners’ satisfaction is one of the most critical factors we consider to analyze our business to further invest in our network. It provides us so much information on franchise support, training, initial visits, marketing and communication, and it serves as a health index of our network.”

Yoshino Nakajima  
Chief Development Officer  
Home Instead Senior Care

Our 2010 list of award-winning franchises includes a number of companies that have been rated top franchise opportunities for the past several years now – companies like Home Instead Senior Care, Snap-on Tools, Interstate All Battery Centers, FastSigns, Einstein Bros Bagels and Wild Birds Unlimited. We also have a number of award-winning franchise opportunities that have made our top franchises list for the first time including Papa Murphy’s Pizza, U.S. Lawns, Sit Means Sit Dog Training, CruiseOne and Color-Glo.

With the economic recovery now underway, 2010 is a great time to invest in the right franchise opportunity – with a smart franchise company that puts their franchisees’ success first. This year, we are proud to recognize these 133 award-winning franchise opportunities. They are truly the best franchises in the marketplace today!

Congratulations to our winners!

Eric Stites, President  
Franchise Business Review

## Advertising & Sales



### Proforma

Our Town America  
Valpak  
Town Money Saver

## Automotive



### Color-Glo

Christian Brothers Automotive  
Snap-on Tools  
Matco Tools  
Grease Monkey

## Business Services



### FASTSIGNS International

Sir Speedy  
FocalPoint Coaching  
Cybertary  
CEO Focus  
ActionCOACH  
PostNet  
PIP Printing & Document Services  
Pak Mail  
Mars Venus Coaching  
Unishippers  
First Choice Business Brokers

## Child Services



### JumpBunch

CompuChild  
Just Between Friends  
Mathnasium  
Images 4 Kids  
COMPUTER EXPLORERS  
The Tutoring Center



Identifies Best-in-Category award winners

# Satisfaction Awards

## Cleaning & Maintenance



### Heaven's Best

Aire-Master of America  
AdvantaClean  
Oxifresh Carpet Cleaning  
Disaster Kleenup International  
Anago Cleaning System (Master Franchisors)  
BONUS Building Care  
Jan-Pro (Master Franchisors)  
Home Cleaning Centers of America  
Office Pride Commercial Cleaning  
OMEX International  
The Maids Home Services  
Rainbow International Restoration

## Financial & Tax



### Padgett Business Services

Murphy Business & Financial  
Tax Centers of America  
Roni Deutch Tax Center

## Food



### Auntie Anne's Pretzels

Straw Hat Pizza  
Papa Murphy's  
Marco's Pizza  
Simple Simon's Pizza  
Bruegger's  
Einstein Bros Bagels  
HuHot Mongolian Grill  
Happy and Healthy Products (Fruitful)  
Lemon Heaven  
Great Wraps!  
Biggby Coffee  
Jamba Juice  
The Melting Pot  
Kilwin's Chocolate and Ice Cream  
Cheeburger Cheeburger

## Health & Beauty



### Paul Mitchell School

Palm Beach Tan

## Home Services



### Miracle Method Surface Restoration

HouseMaster  
Budget Blinds  
5-Star Painting  
Mr. Rooter Plumbing  
Carpet Network  
Pillar to Post  
Four Seasons Sunrooms  
ASP Pool & Spa Company  
Wood Re New  
Grout Doctor  
Mister Sparky  
The Painting Pros  
Aire Serv Heating & Air Conditioning  
Mr. Appliance

## Pet Services



### Sit Means Sit

Bark Busters

## Real Estate



### Sotheby's International Realty

United Country Real Estate  
Showhomes  
Better Homes and Gardens Real Estate  
Coldwell Banker  
G.J. Gardner Homes  
HomeVestors of America

## Specialty Retail



### Aaron's Sales & Lease Ownership

Wild Birds Unlimited  
Fast-Fix Jewelry Repair  
Learning Express  
Flip Flop Shops  
Cartridge Depot  
Parable Christian Bookstores  
Interstate All Battery Center  
DirectBuy

## Senior Care



### Home Instead Senior Care

Synergy Homecare  
Nurse Next Door Home Healthcare  
Visiting Angels  
Homewatch CareGivers  
Right At Home  
Sarah Care  
BrightStar

## Services



### Weed Man

Precision Concrete Cutting  
Truly Nolen of America  
Linc Network  
Handle With Care Packaging Stores  
Benjamin Franklin Plumbing  
Postal Annex+  
AmRamp Systems  
U.S. Lawns  
Pop-A-Lock  
Two Men and a Truck  
Mosquito Squad  
1-800 Water Damage  
Fish Window Cleaning Services  
FRSTeam  
SealMaster

## Sports & Recreation



### American Poolplayers Association

Personal Training Institute  
Kampgrounds of America/KOA  
Anytime Fitness  
TSS Photography  
GolfTEC

## Technology



### Computer Troubleshooters

TeamLogic IT

## Travel & Hospitality



### Travel Leaders

Expedia CruiseShipCenters  
CruiseOne  
Results Travel  
Value Place



# 2010 TOP FRANCHISES

## Large Class Systems with 200 or more units

- |    |                                  |    |                            |    |                               |
|----|----------------------------------|----|----------------------------|----|-------------------------------|
| 1  | Heaven's Best                    | 16 | ActionCOACH                | 31 | Matco Tools                   |
| 2  | Home Instead Senior Care         | 17 | Wild Birds Unlimited       | 32 | Simple Simon's Pizza          |
| 3  | Sotheby's International Realty   | 18 | Padgett Business Services  | 33 | Bruegger's                    |
| 4  | Weed Man                         | 19 | CruiseOne                  | 34 | Coldwell Banker               |
| 5  | Aaron's Sales & Lease Ownership  | 20 | Kampgrounds of America/KOA | 35 | Pillar to Post                |
| 6  | Auntie Anne's Pretzels           | 21 | Anytime Fitness            | 36 | TSS Photography               |
| 7  | HouseMaster                      | 22 | Papa Murphy's              | 37 | Pak Mail                      |
| 8  | Proforma                         | 23 | The Maids Home Services    | 38 | Postal Annex+                 |
| 9  | American Poolplayers Association | 24 | Bark Busters               | 39 | U.S. Lawns                    |
| 10 | Computer Troubleshooters         | 25 | Results Travel             | 40 | Einstein Bros Bagels          |
| 11 | United Country Real Estate       | 26 | PostNet                    | 41 | HomeVestors of America        |
| 12 | Budget Blinds                    | 27 | Mr. Rooter Plumbing        | 42 | Fish Window Cleaning Services |
| 13 | FASTSIGNS International          | 28 | Benjamin Franklin Plumbing | 43 | Unishippers                   |
| 14 | Sir Speedy                       | 29 | Snap-on Tools              | 44 | Jamba Juice                   |
| 15 | Travel Leaders                   | 30 | Visiting Angels            |    |                               |

## Midsize Class Systems with 50 to 200 units

- |    |                                    |    |                                  |    |                                       |
|----|------------------------------------|----|----------------------------------|----|---------------------------------------|
| 1  | Paul Mitchell School               | 19 | Office Pride Commercial Cleaning | 37 | Valpak                                |
| 2  | Miracle Method Surface Restoration | 20 | Handle With Care Packaging Store | 38 | 1-800 Water Damage                    |
| 3  | Aire-Master of America             | 21 | Tax Centers of America           | 39 | Brightstar                            |
| 4  | Sit Means Sit                      | 22 | Learning Express                 | 40 | Happy and Healthy Products (Fruitful) |
| 5  | Palm Beach Tan                     | 23 | Just Between Friends             | 41 | Parable Christian Stores              |
| 6  | Synergy HomeCare                   | 24 | Christian Brothers Automotive    | 42 | Great Wraps!                          |
| 7  | Oxifresh Carpet Cleaning           | 25 | Mathnasium                       | 43 | Grout Doctor                          |
| 8  | Color-Glo                          | 26 | Value Place                      | 44 | Rainbow International Restoration     |
| 9  | Linc Network                       | 27 | Marco's Pizza                    | 45 | Interstate All Battery Center         |
| 10 | Straw Hat Pizza                    | 28 | PIP Printing & Document Services | 46 | Biggby Coffee                         |
| 11 | Disaster Kleenup International     | 29 | Homewatch CareGivers             | 47 | Mister Sparky                         |
| 12 | FocalPoint Coaching                | 30 | Right At Home                    | 48 | COMPUTER EXPLORERS                    |
| 13 | Expedia CruiseShipCenters          | 31 | Roni Deutch Tax Center           | 49 | DirectBuy                             |
| 14 | Jan-Pro (Master Franchisors)       | 32 | Four Seasons Sunrooms            | 50 | GolfTEC                               |
| 15 | CompuChild                         | 33 | Pop-A-Lock                       | 51 | Aire Serv Heating & Air Condition     |
| 16 | Murphy Business & Financial        | 34 | Two Men and a Truck              | 52 | Mr. Appliance                         |
| 17 | Fast-Fix Jewelry Repairs           | 35 | Grease Monkey                    | 53 | The Melting Pot                       |
| 18 | 5-Star Painting                    | 36 | Images 4 Kids                    | 54 | Kilwin's Chocolate and Ice Cream      |
|    |                                    |    |                                  | 55 | Cheeburger Cheeburger                 |

## Small Class Systems with fewer than 50 units

- |    |                                     |    |                                      |    |                               |
|----|-------------------------------------|----|--------------------------------------|----|-------------------------------|
| 1  | Precision Concrete Cutting          | 14 | Home Cleaning Centers of America     | 27 | HuHot Mongolian Grill         |
| 2  | TeamLogic IT                        | 15 | Better Homes and Gardens Real Estate | 28 | Lemon Heaven                  |
| 3  | AdvantaClean                        | 16 | OMEX International                   | 29 | FRSTeam                       |
| 4  | Personal Training Institute         | 17 | Flip Flop Shops                      | 30 | Town Money Saver              |
| 5  | Truly Nolen of America              | 18 | Carpet Network                       | 31 | SealMaster                    |
| 6  | Showhomes                           | 19 | G.J. Gardner Homes                   | 32 | The Painting Pros             |
| 7  | Nurse Next Door Home Healthcare     | 20 | AmRamp Systems                       | 33 | First Choice Business Brokers |
| 8  | Our Town America                    | 21 | ASP Pool & Spa Company               | 34 | The Tutoring Center           |
| 9  | Anago Cleaning (Master Franchisors) | 22 | Wood Re New                          |    |                               |
| 10 | Cybertary                           | 23 | Mosquito Squad                       |    |                               |
| 11 | CEO Focus                           | 24 | Mars Venus Coaching                  |    |                               |
| 12 | BONUS Building Care                 | 25 | Sarah Care                           |    |                               |
| 13 | JumpBunch                           | 26 | Cartridge Depot                      |    |                               |